

# **Comfort Scheme – Cheshire East Community Toilet Scheme**

## **Principal Terms and Conditions**

1. The general public shall be permitted unobstructed access to the toilet facilities during the agreed opening hours.
2. Cheshire East Council may advertise the toilet on its website and in other publications/ locations.
3. The Council shall have the right to carry out monitoring inspections of the toilet with the Service Provider (the participating business).
4. The Service Provider must display at least one sign showing its membership of the Scheme on such window(s) or door(s) of its property to be agreed and provided by the Council. The sign will be provided by the Council.
5. The toilet shall be maintained in a clean and hygienic condition at all times and shall be adequately provided with toilet rolls, soap, bins and hand drying facilities. The toilet must be maintained and regularly monitored by the Service Provider to ensure it is safe to use by the general public.
6. The Council will agree a payment with the Service Provider to provide the agreed service (the agreed amount will depend on criteria specified by the Council and will include factors such as opening hours, likely usage and facilities provided). The Service Provider may terminate the agreement by giving two months written notice to the Council.
7. The Council may terminate the agreement as a result of the of a failure on the part of the Service Provider to provide a satisfactory service.